

Spellodrome Terms and Conditions

- Spellodrome licences are for individual, non commercial, use only.
- Spellodrome licences are non transferable.
- Clients are liable for their own internet usage charges. It is the responsibility of the clients to ensure their computers and internet access is sufficient to access Spellodrome.
- Any students found to be intentionally misusing the site (eg hacking or sending fraudulent results) will have their licences revoked without refund.
- Users must protect their usernames and passwords from unauthorised use.
- Students are not to use rude or inappropriate words as part of their names.
- We reserve the right to cancel any unpaid licences.
- Users of Spellodrome must agree to the 3P Learning Pty Ltd Trading and Shipping Policy and the Spellodrome Student Privacy Policy.

3P Learning Pty Ltd Trading and Shipping Policy

Web-delivered goods are supplied immediately upon processing of credit card details
All taxes, such as GST, are detailed on the tax invoice provided to the client.

- Card Types Accepted
- Visa
- Mastercard
- BankCard

We do not accept Amex or Diners Club

Customer Service Policy

- All goods/services supplied will be in good working order.
- All faulty goods will be exchanged for a working version at no additional cost to client.

Refund / Returns Policy

- If a school purchases a bulk order for its students, then any parents of students part of that bulk order who purchased independently within the last 28 calendar days will be entitled to a rebate of the difference.
- We offer a 10 day money back guarantee on all of our products.

Credit Card Transaction Policy

- All credit card transactions are done over a secure internet connection using 128 Bit SSL encryption
- Digital certificates are used to maximise security when receiving credit card information.

Consumer Data Policy

- Purchasing information provided from online transactions is used for accounting purposes only.
- After payment, no credit card details are retained or stored. Stringent physical and technological measures are taken to protect customer information.

Spellodrome Student Privacy Policy

Spellodrome is created and run by 3P Learning Pty Ltd Pty Ltd. We are committed to protecting the safety and security of our online visitors and are sensitive to our users' concerns about the safety of the personal information provided to us. We encourage all our users to read this Privacy Policy carefully in order to understand how any personal information collected by us is used.

Spellodrome uses its best endeavours to comply with the National Privacy Principles in the Privacy Amendment (Private Sector) Act 2000. We have chosen not to provide students with any means to communicate directly between each other. There are no chat rooms connected with the learning resources.

Public Display of Names

Spellodrome strives to be as engaging as possible to students. Students have indicated their strong preference for their first name to be shown publicly as we do not allow full names (ie First Name and Surname) to be shown publicly.

First names make the experience more real and provide a greater sense of community. We appreciate that schools and parents might prefer that their students/children do not have their first name shown. Schools and parents are able to choose the setting for the public display of names as either:

- First Name Surname Initial (eg Jessica S)
- Initials of First Name and Surname (eg JS)

What we will do with your personal information

In order to register as a Home-User of Spellodrome, parents need to provide us with their e-mail address, parent's name, and child's name. This information is used for the following purposes:

- To send a confirmation notice to the user (and credit card holder) of the registration.
- Upon the user's request, to send the user password information when the user has lost or forgotten the password.
- In response to any questions, concerns or problems that the user contacted Spellodrome about.
- To contact the user about any problem with the user's account or conduct on Spellodrome.
- To send out a newsletter.*
- To publish the names of winners on our website or in the newsletter.*
- To send prizes or certificates for participation and performance.

* Spellodrome is unique in a sense that we design and run numerous special events that keep the site constantly fresh, challenging, fun and interesting for our users. We use the newsletter to notify our users of all the current events, changes, improvements, upgrades, new characters, and so on. In addition, occasionally we may notify our users of new products and services that Spellodrome has designed and made available exclusively to our users. Please note that the products and services are from

Spellodrome and 3P Learning Pty Ltd only and will not come from any advertisers or third parties.

What we will NOT do with your personal information

Spellodrome will not sell or knowingly divulge your information to advertisers or any other third parties, unless: we are required to share your information with a third party in order to comply with law or to comply with a court order or subpoena; to enforce our site or championship rules; or to protect the safety and security of our users and our website.

Cookies

A cookie is a little piece of information handed to a web browser from a web server that contains information that can be retrieved from the server later. Spellodrome uses cookies only to the limited extent of recognising the registered user and pairing that user with the account that the user created and the account preferences set by that user.

Anonymous information

In addition to personal information, Spellodrome collects anonymous information about users and the activities of users on our website. Anonymous information is information that is not linked to the name of a user. This information is used to assist us in enhancing the learning resources and the information remains anonymous at all times.

How can parents access, change or delete personally identifiable information about their child?

Parents and legal guardians are welcome to contact us about any personally identifiable information about their child by emailing help@spellodrome.com.au

Revision of Privacy Policy

Spellodrome reserves the right to change, modify, or revise this Privacy Policy in order to comply with any applicable laws or for any other reason at any time. Therefore our users are required to check the Privacy Policy periodically to read about any changes, modifications, or revisions.

More Information

For more information on privacy legislation and guidelines in Australia, please visit The Office of The Privacy Commissioner at www.privacy.gov.au